



pphcsc

PPH Community
Services Centre

2016 Annual Report



**THE MISSION OF
PPHCSC IS TO
PROVIDE LOVING
CARE AND SERVICES
TO THE RESIDENTS OF
THE TEBAN AND
PANDAN GARDENS
COMMUNITY.**

Message from the President

Dear Friends,

Thank you for another year of unwavering support in 2016.

As I began to compose this letter, I realized how quickly another good year for PPHCSC has passed. It has been a year with many rewarding moments, as well as some challenges. Though it was a year of hard work, we have made solid progress on many fronts, including building strategic platforms for programs and events, while strengthening our foundation for establishing exciting new ones.

In the many years PPHCSC has been in this community, our programs keep getting more focused on meeting the needs of the residents we serve. For that, we were rewarded with bigger scale attendance like our yearly Christmas celebration and various weekly programs. More than just attendance, what's heartwarming are the stories the residents tell on how PPHCSC has impacted their lives. This is really what we are here for.

I am equally grateful for the untiring sacrifices that the PPHCSC staff have made. They are one of the best teams I have seen. Together with many volunteers and their relentless spirit of giving, PPHCSC has in my opinion, become a personification of Care and Generosity for the neighborhood.

However we will not rest on our past success. The environment and needs are ever evolving and we need to continue to innovate. As the demographics of the community transform, we have also lined up a few initiatives catering to the new families and youths.

We all look forward to another great year.

Thank you.

Our Programs

Since 2002, the desire of PPHCSC has been to address the needs of the residents through a holistic approach. We seek to cater to the different needs of individuals and families by building a strong rapport with the residents through diverse and meaningful programs.

PPHCSC staff also make regular visits to residents who are in need of help, assisting them in whatever way we can – physical or financial. We are grateful whenever residents help us connect with those who are in need.

MON

TUE

WED

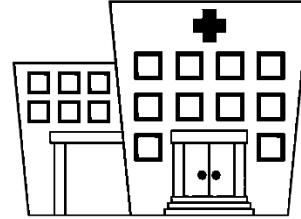
THU

FRI

Health Check



Penjuru Clinic



Kidz Konnect



FUN2READ



Study Club



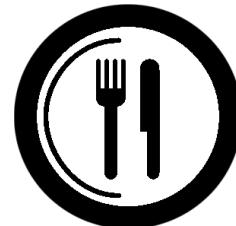
Karaoke



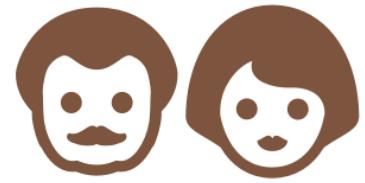
Friday Breakfast



Halal Lunch



Silver Connect



FRIDAY BREAKFAST



Friday, 9am – 12pm

Residents from Teban and Pandan Gardens stroll into our centre for breakfast every Friday as early as 8.30am.

The weekly breakfast gathering has become a norm for as many as 100 residents as they meet to bond over a simple selection of food, songs and games. The interaction has forged strong bonds with the residents, as they stay till late afternoon, chatting with one another and playing Rummy-O. Resident volunteers would also conduct cooking demo classes as well as craft making classes in addition to the weekly activities to make the program more exciting and enriching.

The residents look forward to outings and picnic trips that are organised where joyful and wonderful memories are formed.



HALAL LUNCH



Monday, 11.30am – 12.30pm

This has become a regular fixture in the lives of many Malay residents at Teban and Pandan Gardens. Every Monday, some 25 Malay residents come together to enjoy lunch and catch up with each other. Some bring along home-cooked food and others bring along desserts and fruits to share with all.

This kampong style of eating together brought great unity among residents. It is heart-warming to witness the help and encouragement they give to each other in times of sorrow and need.



KARAOKE



Tuesday, 1pm – 4pm



Every Tuesday afternoon, our centre is extremely alive with music and songs. About 10 to 12 regular karaoke crooners armed with their CDs, belt out their signature songs. Not minding if they are out of rhythm or pitch, they sing to their hearts' content. There is much fun and laughter as they encourage and applaud each other, as they relax and enjoy the songs which are sometimes accompanied by simple dancing, to the amusement of all present.

Children



KIDZ KONNECT



Wednesday & Thursday, 2pm – 5pm



Every Wednesday and Thursday afternoon, our centre bustles with the patter of feet when as many as 35 children eagerly settle down to complete their school work. Even after a tiring day in school, they do their enrichment exercises before they attend their character building lessons. Volunteers would guide the students and teach them, giving them stickers in affirmation for their good character. Through this program, the children build confidence in their speech and schoolwork as they progress. It is not all work and no play here. The students are served snacks and have monthly birthday celebrations. They also have free play time before dismissal at 5pm.



FUN2READ



Tuesday, 7.30pm – 8.30pm

It is always a joy to see children ages 5 & 6, strolling into our centre, armed with their reading text every Tuesday night. The children excitedly settle down in class and the teachers who have great love for

these children come prepared with many creative activities and rewards for them. Through the course of the program, teachers instil the joy of reading and learning through their many fun games.



STUDY CLUB



Monday to Friday, 5pm – 9pm



The study club classes held on weekday nights are very popular with the Teban residents. Teachers would help the students with their homework and would patiently teach them, helping them to handle more challenging questions. Whenever time permits, the teachers also engage the students with educational games and have a fun time building strong and good relationships.

Health

FRIDAY HEALTH CHECK



Friday, 9am – 12nn



Every Friday morning, nurses would conduct a health check for the elderly residents. The

elderly are comforted with the assurances and advice that they get from the nurses after their glucose test and blood pressure measurement. The cheerful nurses offer words of encouragement often lifting their spirits. Nurses would also prod them on to cut their sugar intake and to check on them regularly.



PENJURU CLINIC



Thursday, 7pm – 9.30pm

Every Thursday night at the Penjuru Dormitory, streams of foreign workers wait in queue to see our doctors at the Penjuru Clinic. With space and time constraints, our doctors and volunteers could only serve an average of 35 patients. Treating each foreign worker with kindness and respect, the workers are grateful and thankful for this service rendered.



Tau Huay Program



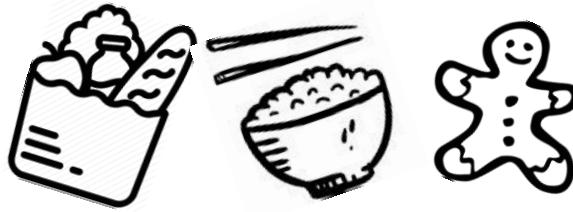
Wednesday, 7am – 9am



Every Wednesday morning, our centre will bustle with residents that come by to have a bowl of free piping hot *tau huay* accompanied by fried *you tiao*. Some of these residents drop by to have a bowl before going off to work, some come by after buying groceries from the nearby Teban Market and for the rest, it has become a norm as they have their weekly meet up sessions with their friends over *Tau Huay!* To them, friends and the company are what keeps them coming back for more.



Grocery



Mrs Muthu
Beneficiary of
PPHCSC

THANK YOU PPH!

“Just before Deepavali, I was worried where to get the money to buy food. Then, I received the groceries and ang pow from PPH! Just in time to have a good celebration with my family. I was very surprised and happy.”

During festive seasons such as Chinese New Year, Hari Raya, Deepavali and Christmas, v

These distribution often come in time for them to celebrate the

Residents who usually receive these special distributions are grateful and thankful that th



Mdm Seah Hong Chuan

Beneficiary of
PPHCSC

THANK YOU PPH!

"I'm very happy to receive your kind gift of groceries and ang pow. My thrice weekly dialysis has made me very weak and depressed. This gift really made me very happy to know that someone cares."



Mr Mohd Ali Bin Matara

Beneficiary of
PPHCSC

"Thank you for the groceries and ang pow. Your gift was very timely and my family was able to celebrate Hari Raya together. Thank you so much."

Volunteers would bring bags of packed groceries to the various households for distribution.

They would celebrate the festivities with families and enjoy it over a home-cooked meal.

They do not have to worry about feeling left out and forgotten when everyone else is celebrating.



Events of the Year 2016

Every year, the PPHCSC staff come together to plan excursions and events for the residents, in an effort to reach out to the community. We are grateful for the enthusiastic response that we have received throughout the years because it is only by such support that these events are made possible.



FEB

04

*Chinese New Year
Reunion Lunch*
24 Residents Participated

JUN

06

Ramadan Gift Bag
150 Residents Participated

AUG

12

JAN

22

*Chinese New Year
Shopping*
35 Residents Participated

APR

15

Rummy-O Competition
36 Residents Participated

JUL

22

1-Day Mal
38 Resider





1-Day Durian Trip
36 Residents Participated

DEC
06

Gardens By The Bay
125 Residents Participated

DEC
25

Christmas @ TG
1103 Residents Participated

Acca Trip
Residents Participated

OCT
28

Picnic @ East Coast Park
85 Residents Participated

DEC
16

Friday Breakfast Christmas Party
82 Residents Participated



Ms Vicky Qu

Student Volunteer
17 years old, Raffles Institution



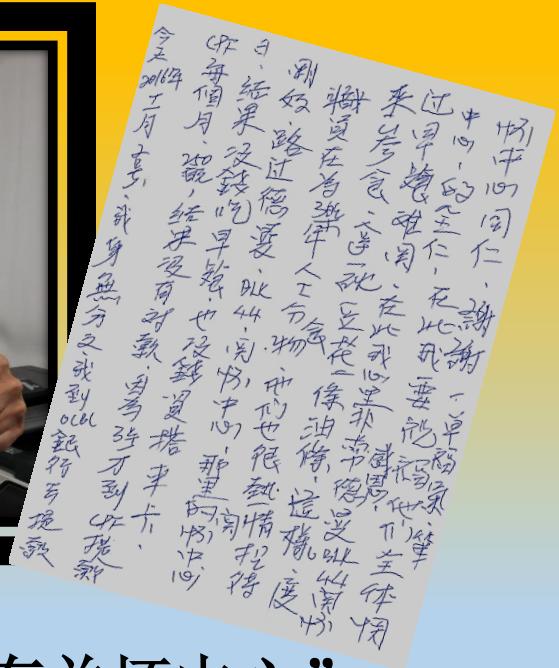
**"I AM HAPPY TO BE
ABLE TO PAY BACK
BY VOLUNTEERING IN
THE KIDZ KONNECT
PROGRAM"**

I would like to thank PPHCSC for taking me in as a student in the Early Literacy Program (now known as FUN2READ) in 2007. It has set a solid foundation for my English skills and prepared me well for studies going forward.

Throughout the years, PPHCSC has continued to help children of all ages with their journey in education and I am thankful to be able to support this cause.

Mr Toh Hoo Kee

Beneficiary of PPHCSC



“我心里非常感恩，还好有关怀中心”

Mr Toh is a beneficiary of the PPHCSC Wednesday Tau Huay Program. He walked past PPHCSC one Wednesday morning, hungry, and is thankful and full of appreciation for the staff at PPHCSC for inviting him into the centre for breakfast. Since then, he has been a regular at the centre and loves the company of his new found friends and the friendly staff members.

Financial Statement

Year 2012 - 2016

	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Income					
Tax deductible donation	400	400	371	279	348
Non-tax deductible donations	1	3	9	18	39
Others	40	36	38	35	38
Total Income	441	439	418	332	425
Expenses					
Local direct charitable expenses	284	310	365	455	503
Operating/administration expenses**	5	5	11	16	15
Total Expenditure	289	315	376	471	518
Surplus/(Deficit) for the year	152	124	42	(139)	(93)
Assets					
Tangible assets	3	14	30	17	5
Other receivables and prepayments	2	1	12	13	18
Bank balances	738	847	867	749	670
Total Assets	743	862	909	779	693
Total Funds & Liabilities					
General Fund	728	852	894	755	663
Total Funds	728	852	894	755	663
Current Liabilities	15	10	15	24	30
Total Funds & Liabilities	743	862	909	779	693
Other Information					
Number of Employees	4	5	6	6	7
Total Employment Cost	170	173	223	299	351

**Operating/administration expenses includes – Accounting Fees, Audit Fees, Depreciation, Taxes

Reserves Policy

The Society's reserves position at the end of the financial year was follows:

	2016 (S\$)	2015 (S\$)
Unrestricted funds	662,522	755,424
Restricted/ designated funds	-	-
Total Funds	<u>662,522</u>	<u>755,424</u>
Ratio of unrestricted funds to annual operating expenditure	1.3	1.6

The reserves that the Society has set aside provide financial stability and the means for the development of its principal activities. The Society intends to maintain its reserves at a level, which is at least equivalent to S\$300,000 (2015:S\$300,00) for the funding of its activities to serve the community.

The Management Committee will review the amount of reserves that is required to ensure that they are adequate to fulfill the Society's continuing obligations on a yearly basis.

Management Committee

President: **Lim Swee Seng Paul**

Vice President: **Tan Boon Huat**

Secretary: **Tay Kah Poh**

Treasurer: **Kevin Lim**

Assistant Treasurer: **Lim Geok Imm Linda**

Executive Director: **Tan Kwee Lian Rosalind**

Members:

Alvin Timothy Gan Hock Seng

Ng Choon Teck Andrew

Teo Ban Siew Esther

Lee Chee Yang

Tang Kok Fai

Yeoh Seng Eng

Acknowledgement:- Annual report designed by Joanna Chan



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